Advice Agencies

The Advice Shop

- Approx 4 week waiting list for appointments.
- Drop-Ins Monday, Thursday, Friday 9am-11.15am & 10am-1.30pm Tuesdays. Very busy most slots filled by 10am (11am Tuesdays).

Shelter Housing Aid

- Approx 1-2 weeks waiting list for appointments.
- Appointments only.

CHAI

- Approx 3-4 week wait for debt appointments, 2-3 weeks for welfare benefits, 3 weeks for EHAP (rent arrears/HB).
- Drop-in Wednesdays 9.30am arrive 9am-9.15am to be registered- EMERGENCIES only such as money stoppages.
- EHAP website (www.ehap.org.uk) has links at the bottom to translations into useful languages Polish, Turkish, Arabic etc.

Citizens Advice (CAB)

Leith (23 Dalmeny St)

- Unknown appointment wait time.
- Drop-Ins Mon-Fri 9.30am-12.30pm.
- Appointments Mon-Fri 12.30-4.30pm, Tuesdays also have additional appointments for legal and employment matters 5.30pm-7pm.

Muirhouse (31-33 Pennywell Road)

- Drop-Ins Mon-Fri 9.30am-12.30pm.
- Appointments Monday, Tuesday & Thursday 1.30pm, 2.30pm & 3.30pm

Central (58 Dundas Street)

- Drop-Ins 1.30pm-4pm Wednesdays & Fridays 9.10am-1pm.
- Monday, Tues, Wed, Thurs 9.10am-4pm appointments plus late night 6pm-8pm Wed

General Advice Line- 0131 510 5510

Granton Information Centre

- Appointments only- around a 2 week waiting time.
- Surgeries in the following Medical Centres but tenants MUST be registered at the relevant surgery:

Muirhouse Medical Group 1 Muirhouse Avenue

- Drop-In Tuesdays 2pm-4pm.
- Advice on benefits, tax credits, new claims, appeals, tribunals.

Mill Lane Surgery (Leith) 4 Mill Lane

- Located at the end of Great Junction Street.
- Appointments only Thursdays 2pm-4pm- call GIC or Mill Lane directly on 0131 554 1274.

Restalrig Park Medical Centre 40 Alemoor Crescent

- Appointments only Wednesdays 2pm-4pm- call GIC to make appointments.

CAN (Craigmillar Ability Network)- no information

Advice Agencies

The Scottish Welfare Fund

- Provide help to obtain Crisis Grant and Community Care Grant
- Email welfarefundteam@edinburgh.gov.uk

Fresh Start

- Provide Practical & Social Support to help people resettle into new homes
- 22-24 Ferry Road Drive
- Call for services/ support 0131 476 7741
- Email admin@freshstart.web.org.uk